1. Navigate to mgoblue.com/tickets and sign in to your on-line ticket/donation account.

2. Enter your email address or customer number and password. If you do not have an account, please link your account using your customer number and PIN. If you do not know your PIN, please contact the Michigan Ticket Office at mtickets@umich.edu or 866-296-6849.
3. Select **My Account** to access **Manage My Tickets**. Select **Transfer Tickets/Items, Return Tickets**.

4. Select **Return** for preferred game.
5. Select seats to return. All seats are considered a donation until they are purchased.

6. Confirm correct seats have been selected.
7. Receive final confirmation.