

# Premium Seat Exchange Return Tickets

1. Navigate to [mgoblue.com/tickets](http://mgoblue.com/tickets) and sign in to your on-line ticket/donation account.

The screenshot shows the top navigation bar of the Michigan Athletics website. The navigation menu includes: MY ACCOUNT, BUY TICKETS, BUY STUDENT TICKETS, RENEWALS, INFORMATION, SEATING CHARTS, Create an Account, and Login. Below the navigation bar, there is a section titled "Michigan Athletics Events" with a sub-header "Please Select One of the Following:". This section contains a list of event categories: Manchester United vs. Liverpool FC, Michigan Students, Fall Sports, Winter Sports, Spring Sports, Kids Go Blue Club, StubHub Ticket Marketplace, and Michigan Insider. To the right of this list is a promotional banner for "THIS WEEK IN MICHIGAN ATHLETICS". Below the banner is a section titled "Upcoming Events" with a "Full Calendar" link. The event list includes: JUL 28 CHAMPIONS LOUNGE (2:00 pm), JUL 28 SOCCER PARKING (6:00 pm), JUL 28 MANCHESTER UNITED VS. LIVERPOOL FC (6:00 pm), AUG 16 WOMEN'S SOCCER VS. BOSTON UNIVERSITY (7:30 pm), AUG 19 WOMEN'S SOCCER VS. WESTERN MICHIGAN (2:00 pm), and AUG 19 WOMEN'S SOCCER VS. MARQUETTE (7:30 pm).

2. Enter your email address or customer number and password. If you do not have an account, please link your account using your customer number and PIN. If you do not know your PIN, please contact the Michigan Ticket Office at [mtickets@umich.edu](mailto:mtickets@umich.edu) or 866-296-6849.

## Sign In

The screenshot shows the "Sign In" section of the Michigan Athletics website. It features three main options: "Returning Online Customer", "New Online Customer", and "Existing Box Office Customer".

**Returning Online Customer**

Already a customer? Enter your login information below.

E-mail or Account #:

Password:

[Forgot Password?](#)

Please note that e-mail and password are case sensitive.

**New Online Customer**

Sign up for an online account for quick and easy online shopping. Your account lets you easily manage your tickets and update your personal information.

**Existing Box Office Customer**

Link your existing box office account to your online account. This will enable you to manage online, those tickets originally purchased at the box office. You only need to link your account once.

# Premium Seat Exchange Return Tickets



3. Select My Account to access Manage My Tickets. Select Return Tickets.

## My Account

My Profile	
<b>Ticket Exchange Test Account</b> svershum2@umich.edu Account # 594368	<a href="#">Edit</a>
<a href="#">View My Priority Points</a>	
<a href="#">View My Student Priority Points</a>	

Addresses	
<b>Mailing</b> Ticket Exchange Test Account Hold at Ticket Office Hold at Ticket Office MI 48109	<a href="#">Edit</a>

Phone Numbers	
<b>Business</b>	7347645343
<b>Home</b>	7347645343

[Get My PIN](#)

My Tickets	
<a href="#">Season Renewal Application</a>	>
<a href="#">Reissue</a>	>
<a href="#">Redeem Flex Passes</a>	>
<a href="#">Transfer</a>	>
<a href="#">Cancel Pending Transfer</a>	>
<a href="#">Return</a>	>
<a href="#">Order History</a>	>

4. Select preferred game.

## Return

Select an event or item to return

Football 2018	
<b>Western Michigan</b> Saturday, September 8, 2018 at 12:00 PM Michigan Stadium	>
<b>SMU</b> Saturday, September 15, 2018 at 3:30 PM Michigan Stadium	>
<b>Nebraska</b> Saturday, September 22, 2018 at TBA Michigan Stadium	>
<b>Maryland</b> Saturday, October 6, 2018 at 12:00 PM Michigan Stadium	>
<b>Wisconsin</b> Saturday, October 13, 2018 at TBA Michigan Stadium	>
<b>Penn State</b> Saturday, November 3, 2018 at TBA Michigan Stadium	>
<b>Indiana</b> Saturday, November 17, 2018 at TBA Michigan Stadium	>

[Cancel](#)

# Premium Seat Exchange Return Tickets




5. Select seats to return. All seats are considered a donation until they are purchased.

*Donated tickets may not be applied to Preferred Seat Donations or accrue priority points.*

**M** MY ACCOUNT BUY TICKETS BUY STUDENT TICKETS RENEWALS INFORMATION SEATING CHARTS [Manage My Account](#) [Logout](#)

### Return

Select Seats and Donation

 **Western Michigan**  
Saturday, September 8, 2018 at 12:00 PM  
Michigan Stadium

Seat	Price	Donation Credit	<a href="#">Select All</a>
<b>Wheelchair:414E, Row WC, Seat C2</b> C4 Z1, Comp	0.00	0.00	<input type="checkbox"/>
<b>Total Donation</b>		0.00	


Apply Credit to this Donation

6. Confirm correct seats have been selected.

**M** MY ACCOUNT BUY TICKETS BUY STUDENT TICKETS RENEWALS INFORMATION SEATING CHARTS [Manage My Account](#) [Logout](#)

### Return

Is the following information correct?

 **Western Michigan**  
Saturday, September 8, 2018 at 12:00 PM  
Michigan Stadium

Seat	Price	Donation Credit
<b>Wheelchair:414E, Row WC, Seat C2</b> C4 Z1, Comp	0.00	0.00
<b>Total Donation</b>		0.00

Apply Credit to this Donation

[Return different seats](#)


# Premium Seat Exchange Return Tickets



Please destroy your original tickets. They are no longer valid. X

### Return - Request Processed

**Return Summary**  
Confirmation # **594368-F18:216783**

 **Western Michigan**  
Saturday, September 8, 2018 at 12:00 PM  
Michigan Stadium

Seat	Price	Donation Credit
Wheelchair:414E, Row WC, Seat C2 C4 Z1, Comp	0.00	0.00
<b>Total Donation</b>		<b>0.00</b>
<b>Apply Credit to this Donation</b>	<b>Ticket Donation</b>	

[Go To My Account](#)

7. Receive final confirmation.